



Supported Living: Future Commissioning arrangements

KEITH BURNS

INTERIM ASSISTANT DIRECTOR, COMMISSIONING

LONDON BOROUGH OF MERTON

FEBRUARY 2022

Residential Care and Supported living in borough

- ▶ Number of LD care homes in borough: 15
 - ▶ Includes two in house
 - ▶ Total number of beds: 106
 - ▶ Current occupancy: 83
 - ▶ Current vacancies: 23
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- ▶ Number of LD supported living schemes in borough: 15
 - ▶ Includes 5 in house
 - ▶ Total number of beds: 96
 - ▶ Current occupancy: 80 (estimated)
 - ▶ Current vacancies: 16 (estimated)

Residential Care and Supported living placements

Residential

- ▶ Total number of placements: 125
- ▶ Total number in borough: 43
- ▶ Total elsewhere in South West London: 30
- ▶ Out of SWL: 52

Supported living

- ▶ Total number of placements: 102
- ▶ Total number in borough: 77
- ▶ Total elsewhere in South West London: 17
- ▶ Out of SWL: 8

Future Commissioning Plans

- ▶ Currently recommissioning care and support at three supported living units in borough;
- ▶ Developed a new contracting model that moves away from 'block' contract arrangements to a 'core and spot' model;
- ▶ Core made up of standard elements of service assumed to be equally accessed by all tenants (management, waking night, cleaning of communal areas and so on);
- ▶ All care and support for individual tenants commissioned against a personalised support plan.

Future Commissioning Plans

- ▶ A new 'Framework Agreement' with different categories based on complexity of care and support required;
- ▶ Each category will include a number of providers;
- ▶ Providers will be expected to provide individual placements (in existing schemes) as well as potentially being asked to develop new schemes for groups of individuals (for example a group of young people all leaving education at the same time);
- ▶ Providers in each category will be ranked based on tender score (quality and price) but individual choice will override ranking;
- ▶ Framework likely to be set up with a 7 year duration, but with the option to add new providers every couple of years.

Future Commissioning Plans

- ▶ CQC rating of Good or Outstanding will be a pre-requisite for inclusion on the Framework;
- ▶ Providers on the Framework dropping below Good will be suspended from Framework while improvement plans are implemented;
- ▶ 'Reserve' list for new providers not yet inspected (and therefore rated) by CQC – spot purchasing only.

Next steps

- ▶ LBM internal governance process (now to May);
- ▶ Specification review and Q&A session with stakeholders?;
- ▶ Co-creation with Adults First / LD Forum of tender questions (and model answers);
- ▶ Tender advertised (May 2022?)
- ▶ Evaluation of tender responses;
- ▶ Ongoing contract and quality monitoring and management once Framework established.