



Developing Family Hubs & Start for Life services in Merton

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WHAT ARE FAMILY HUBS?

*“Family hubs are a place-based way of joining up locally in the planning and delivery of family services. They bring services together to improve **access**, improve the **connections** between families, professionals, services, and providers, and put **relationships** at the heart of family support. Family hubs offer support to families from conception to two, and to those with children of all ages, which is 0-19 or up to 25 for those with special educational needs and disabilities (SEND), with a great Start for Life offer at their core”.*

[Family Hubs and Start for Life Programme Guide \(publishing.service.gov.uk\)](https://publishing.service.gov.uk)



HOW ARE FAMILY HUBS DELIVERED?

PHYSICAL HUB BUILDINGS

Dedicated places within the community where families can go to access support and services. Merton will have **TWO** dedicated Family Hubs (FH's), located on dual sites and delivering services for expectant parents and carers, families, children and young people up to the age of 19 and 25 with SEND.

OUTREACH VIA DELIVERY POINTS

Places and spaces within the community where Family Hub services can be accessed. This currently includes **SEVENTEEN** Family Hub network location points which have been identified within this current transformation phase. Scope to expand the delivery of FH services through other delivery points will be explored once the programme is fully embedded.

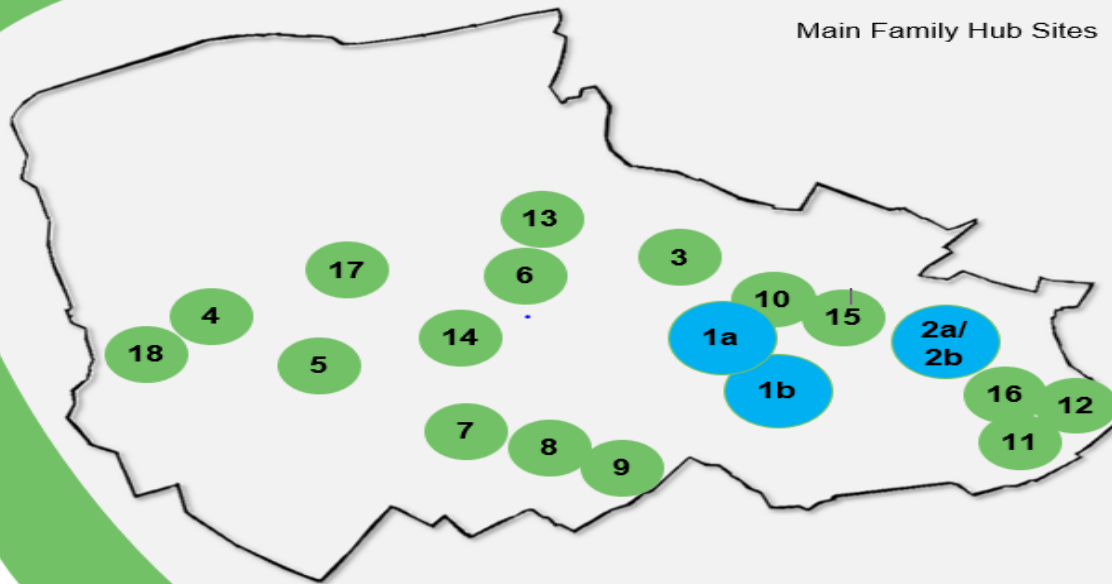
VIRTUAL OFFER

A strong digital platform which enables families and young people to access information and resources through an online service offer.

Family Hubs & Delivery points

Main Family Hub Sites

- 1a Church Rd CC**
- 1b Phipps Bridge YC**
- 2a Acacia CC**
- 2b Adventure Playground**
- 3 Steers Mead CC
- 4 Raynes Park Library / The Bridge CC
- 5 The Avenue CC
- 6 Abbey CC
- 7 Lower Morden CC
- 8 Brightwell Respite Centre
- 9 Newminster CC
- 10 Bond Rd FC
- 11 Ivy Gardens CC
- 12 Pollards Hill YC
- 13 Colliers Wood Library
- 14 Morden Library
- 15 Mitcham Library
- 16 Pollards Hill Library
- 17 Wimbledon Library
- 18 West Barnes Library



WHAT IS THE SERVICE OFFER?

	Activities for children aged 0-5	ECEC (Early Childhood Education Care) & financial support	Midwifery / Maternity 	Debt and welfare advice	
Support for separating and separated parents	Health Visiting 	SEND Support 		Stop smoking support	Domestic Abuse Support
	Intensive targeted family support (SF funded services)	Reducing Parental Conflict	Mental health services 	Housing	Youth Services (universal and targeted)
Nutrition and weight management	Oral health improvement	Local authority 0-19 public health services		Substance (alcohol/drug) misuse support	Youth Justice Service
	Early Language and Home Learning Environment	Parenting Support	Parent Infant Relationship/ Perinatal Mental Health	Infant Feeding Support 	Birth Registration

 SERVICES WHICH FORM PART OF THE 'START FOR LIFE OFFER'

Date Milestone

December 2021 Merton applied for and were successful in receiving Department For Education Transformation 1 Funding to implement a Family Hub model in Merton

November 2022 Transformation activity begins

May 2023 Start for Life Partnership formed

August 2023 Introduction to Family Hubs and Family Hub Fun Day Event took place across Family Hubs 1 & 2 –approximately 300 children and family members attended

October 2023 Merton's Family Voices (0-2) launched. 26 parents signed up to share experiences

November 2023 Publication of Merton's 'Start for Life' Offer

November 2023 Family Hub Accountable Group formed

March-Sept 2024 Full implementation of Family Hubs

September 2024 Transformation period ends





Speak Up and Shape It
Merton's Family Voices

Speak Up and Shape It **Merton's Family Voices**

Merton Family Hub ● Connecting families and young people with access to help, when and where they need it. www.merton.gov.uk/familyhub

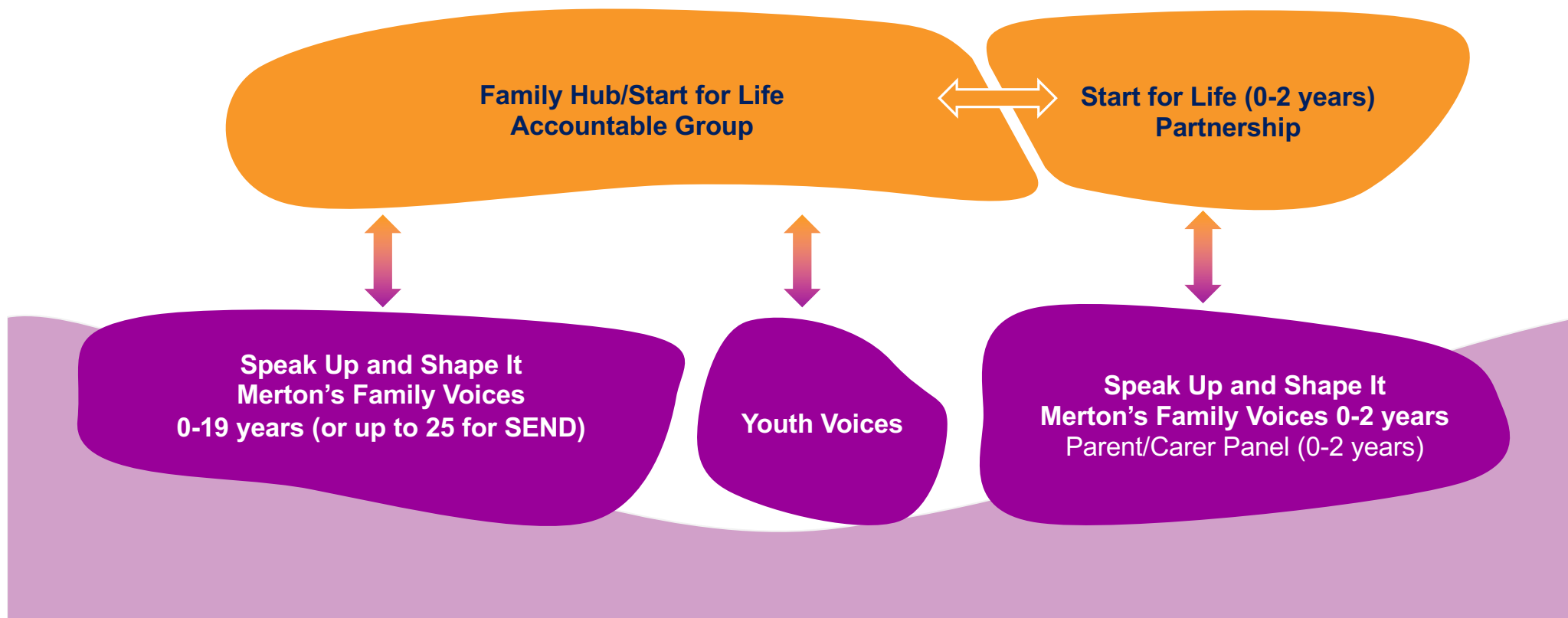
SETTING THE SCENE

Family Hubs are a way in which to connect families, babies, children, and young people up until the age of 19 (or up to the age of 25 for young people with special educational needs and disabilities) to get the help they need when and where they need it.

The voices of Parents and Carers are a critical component in the design and setting up of Family Hubs and the Start for Life Offer.



VOICES INVOLVED IN THE CO-DESIGN AND DELIVERY OF MERTON FAMILY HUB SERVICES



MERTON'S FAMILY VOICES

Questions for Kids First

- What words would you use to describe how you would like to feel when entering a Family Hub building? What aspects of the physical environment would it be important to consider?
- What are the things which could make it easier for you to access family services?
- What existing services would you like to see develop through Family Hubs?





For more information, please contact:
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Or Visit: [Family Hubs | Merton Council](#)